

Cancellations, Refunds and Transfers

- You may cancel your registration for the IELTS test without charge, provided at least 5 weeks' notice is given.
- If you cancel your registration for the IELTS test between 3-5 weeks before the test date, your test fee will be refunded, minus an administration fee of 1500 SEK including VAT (MOMS).
- If you cancel your registration for the IELTS test less than 3 weeks before the test date, you **will not** be entitled to a refund, unless your cancellation is due to medical reasons. In this instance, a medical certificate must be provided. Your test fee will then be refunded, minus an administration fee of 1500 SEK including VAT (MOMS).
- You may transfer the date of your IELTS test **once** without charge provided at least 3 weeks' notice is given. Any subsequent cancellation/transfer will result in an administration fee of 1500 SEK including VAT (MOMS) being charged.
- Transfers between test centres are not possible.